



# Survey Research

Presented by: Liliana, Ben, Sam, & Anthony



# It's a Survey! Hooray!

Have you ever taken a survey?!?!

🔵 Yes

🔵 No

MAYBE

### Why use a survey?

#### STRENGTHS

It's cost-effective!

It can reach many people!

Standardized!

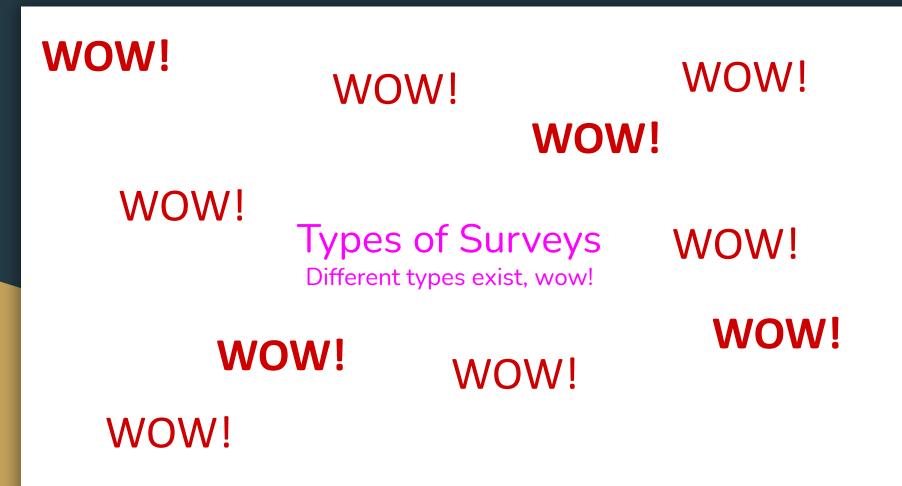
Versatile!

Generalizable!

#### WEAKNESSES

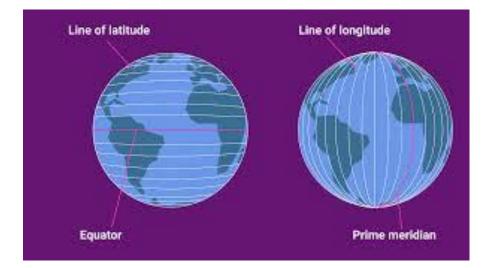
Inflexible :(

Lack of depth :(



**Cross-sectional surveys**surveys that are administered at just one point in time





**Longitudinal-** observations made over an extended period of time (3 kinds...) **Trend survey-** describes how people in a specific group change over time, asking different people each time the survey is administered



fashionable, stylish, modish, chic, voguish, smart, in, hip, swank, sharp





**Panel survey-** describes how people in a specific group change over time, asking the same people each time the survey is administered

**Cohort survey-** describes how people with a defining characteristic change over time



alamu

Image ID: 2FYG1PG www.alamy.com



Self-administered questionnaires- a research participant is given a set of questions, in writing, to which they are asked to respond **Retrospective surveys-** participants are surveyed once though asked to reflect on the past



#### Effective questioning

Are you not sure you don't like this survey and think it's not the greatest least perfect and most effective survey you've never seen?

### **Filter question:**

#### Do you know what a question is?

If yes, go to next slide!

Question that identifies some subset of survey respondents who are asked additional questions that are not relevant to the entire sample

Does Siri love me?	Closed-ended questions:
<ul> <li>Unlikely</li> <li>Maybe</li> </ul>	Questions for the resea offers res
Who am I??	o Open-ended
Your answer	questions: Questions for the researche
	not include res o

or which searcher esponse options

or which ner does esponse options **Double-barreled question-** a question that asks two different questions at the same time, making it difficult to respond accurately

Are you smart AND funny?

**Fence-sitters-** respondents who choose neutral response options, even if they have an opinion

**Floaters-** respondents that choose a substantive answer to a question when really, they don't understand the question or don't have an opinion



# **Matrix question-** lists a set of questions for which the answer categories are all the same

Instructions: For each statement, please check whether you Strongly Agree, Agree, Disagree, or Strongly Disagree

My college classes are	Strongly Agree	Agree	Disagree	Strongly Disagree
more demanding than my high school classes.				
more interesting than my high school classes.				
more interactive than my high school classes.				
larger than my high school classes.				

Figure 11.4 Survey questions utilizing matrix format

#### References

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## Group Activity



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